

General Use

The Hedberg Public Library requires that any user of the library's Internet stations agrees to the following guidelines:

All users of electronic information resources are expected to use these resources in a responsible manner, consistent with the educational and informational purposes for which they are provided and to follow these rules and regulations.

Responsible, ethical use of such resources includes the following:

- Using resources for educational, informational and recreational purposes only: not for unauthorized, illegal or unethical purposes.
- Respecting the privacy of others by not misrepresenting oneself as another user; by not attempting to modify or gain access to files, passwords, or data belonging to others; by not seeking unauthorized access to any computer system, or damaging or altering software components of any network or database.
- Further respecting the privacy of others using library computers by not interfering with their use.
- Refraining from sending, receiving, or displaying text or graphics which may reasonably be construed as obscene, or which disturb or disrupt the library use of other patrons. Viewing or sending child pornography is a federal offense and police will be called.
- Limiting the amount of bandwidth consumed by turning off file sharing services and refraining from downloading large files.

Other Conditions

Internet access is available in quiet areas of the library. Computer patrons are expected to observe the same standards of acceptable library behavior as any other patrons. Because of the many different Internet applications available, library staff can provide only limited assistance. Library staff can only offer limited support in configuring Internet access for a web enabled device including but not limited to: laptops, phones eBook readers, gaming devices or music players.

Internet users are responsible for their own computer safety while using Internet access at Hedberg Public Library. Users are encouraged to run antivirus scanners, enable personal

firewalls and keep up-to-date with software patches to secure and maintain their systems. Users experiencing problems with their personal equipment should contact the retailer or manufacturer for assistance.

Other Wi-Fi access points that are not under the control of Hedberg Public Library may appear when attempting to connect to the library's public Internet access points. Using caution is urged when connecting to any Wi-Fi access point. Public Wi-Fi users are prohibited from attaching to or accessing the Hedberg Public Library internal wired network at anytime.

Consequences of Not Following this Policy

Violation of this policy will result in suspension of Wi-Fi access privileges.